

ARPOC 2007
CONFERENCE EVALUATION

QUESTIONS

	9	8	7	6	5	4	3	2	1
	Highly Satisfactory			Satisfied			Improv. Required		
1 Please rate the registration process with the CRPOA office. This includes the Conference Registration Book.	97	67	24	17	4	0	0	0	0
2 Please rate the registration process with the Town and Country Hotel.	60	66	34	13	9	7	8	2	0
3 Did you stay at the Town and Country Hotel? Yes ___ No___ If "Yes" please rate the checkin process with the Town and Country Hotel.	53	54	24	18	13	7	8	3	1
4 Did you stay at the Best Western Hotel? Yes ___ No___ If "Yes" please rate the checkin process with the Best Western Hotel.									
5 Please rate the ARPOC Registration process including the College Registration and Conference areas.	82	74	29	16	6	1	1	0	0
6 Did you travel on a bus to an offsite location? Yes ___ No___ If "Yes" please rate the satisfactory of the transportation?	13	7	3	1	1	1	0	0	0
7 Were you satisfied with the ARPOC Vendor area?	20	20	35	42	35	19	30	6	7
8 Did you visit the Static Display area on Saturday? Yes ___ No___ If "Yes" please rate your overall satisfaction with this activity.	22	22	33	22	12	7	5	0	2
9 Were you satisfied with the 3 continental breakfasts provided as part of your registration package?	35	35	31	36	27	21	13	4	3
10 Were you satisfied with the 3 lunches provided as part of your registration package?	43	46	38	20	24	17	8	1	0
11a. Did you visit the Awards Banquet on Friday evening? Yes ___ No___ If "Yes" please rate your overall satisfaction quality of the food and service?									
11b. Were you satisfied with the Keynote Speaker?	69	17	14	5	4	2	2	0	0
12 Were you satisfied in general with the classes that were offered at ARPOC 2007? (If you would like to see a new topic, please write it in below?)	58	75	40	15	9	5	0	0	0

WRITE-IN COMMENTS

Write-in regarding classes

Advanced on Water Rescue
 More on Terrorism & Bombs x 2
 Other Computer Crimes
 More on Weapons of mass Destruction
 FATS, Driving Simulator, Haz Mat
 class for-first responder DV/SA handouts - some classes did not have them.
 Explosives & WMD was very good -x 2 Excellent information
 bring the firearms class back x 2
 DUI Refresher was the best instructor during the conference
 Commercial Vehicle - Very Good Class
 Child abduction - Too Hurried
 Lt R. Marquez CDC does an outstanding presentation on Prison Gangs - seen on TV, Tehama & Glenn? county
 Classes were not equally distributed. too much contention for desirable classes X2
 New class Verbal Commands skills -- Technology in Policing
 Officers Safety-Yawn - boring
 really missed the Hand gun Class- Would like even more advanced shooting classes to be offered - i.s. Tactical, sim shootings ect
 I want to see Rappelling again --All classes I took were great, Instructors were very energetic & kept the class fun Confer. Was great
 Basic Water and Rappelling should have been POST Credit
 Do not put 2 - 8 hr. classes on the same day x 2
 RCD Class had to be the best presentation in my 5 years as a coord.
 EVOC, Tazers
 Note! 6 Excellent Classes
 Nore Vehicle & Penal Code update classes, one each day! Updating is what this conference really helps with! Thank you
 Spanish for Law Enforcement-Boring Presentation
 Some instructors had lived their material and presented it so you could understand
 WMD-Instructor was excellent and very knowledgeable
 All classes should provide copy of the power point presentation in printed form, some did not
 lots of 4hrs classes shortened version of multi-day classes.Would like option of taking full length course 24hr's on one topic class's are too cursory
 more variety desirable,see the same classes over & over every year, running out of fresh topics? Is there no one available to teach street gangs?
 Collision investigation - Report writing - common errors, Shooting classes
 Same thing every year !!
 overall classes were fine would like to see all classes offered on different days. So not to limit selection of best classes
 from informational side X class was the best, but another I gave #1 because it provided handouts/CD's or other media to reread.

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I think it is essential to get the most out of a class. Having not been to ARPOC for 6 yrs when handouts were always done. I'm surprised at this lack.

All classes were Very Good
DUJ-made good use of auto/visual as well as experiences
Firearms again Sac has the CHP academy That was very good
Spanish for Law Enforcement -Great Subject, Poor Execution
Need handouts
Expand Explo/ IED, WMD's too include arson

Write-in regarding food

Bqt Service dinner staff was out standing food ?
F B Stale dry Dull
F B need to put lite calorie 'Stuff' Fruit was good need more low Fat items -- less sweets
F B maybe a healthier selevtion protein bars
F B need ice tea @ breakfast
F B could use Eggs Potatos x2 Bagels & Toaster & fruit too! great
F B Coffee ran out Thur' AM x 2
F B I like eggs
F B Outstnding
F Bqt Coffee and snacks for brakes, not cookies
F Bqt Service Good! meat tough, potatos over done food cold
F Bqt Salads always excellent
F Bqt Hour needs to be earlier, eating too late
F L Filling very Good
F L Cold all thre days
F L Need more Salads Better Desserts like non Fat
F L desserts mostly waster @ each meal
F L lunches were mediocre
F L Better this year
F L Very Good
F L Coffee & Snacks for breaks Altho Cookies were good
F L Thur lunch Excellent Fri Poor Sat cool not hot dry Carb's Fat
F B some Protein would be good
F Bqt Food Good
F Bqt dinner was bad - cold it needs improvement @ \$40. a plate X 2
F Bqt Earlier Dinner Required
F Bqt Very Good
F L Too Bland not enough - not very good

Write-in regarding the Town & Country

More accomodating to late check out x 2
Regist. Fast
Please consider a new venue for S. D.Hyatt/ Marriott much better for the attendee
Conference rooms were too cold x2
Cancelled Reservation had to fight with them to get a room- lost city Authorazation twice when it was call in they failed to attach it to our names
barthrooms need improvement
I know that some one had bed bugs in their room
6 rooms booked/ 9 mths early to have group together hotel scattered them around. And would not give late check out not on even 1 room
only able to book 1 night told to check later to bo @nd finally got it
Had specifcroom requests, none were honored
Help if person could check in before 3 PM
Get New Chairs
Staff is rude,booked 6 rooms together, 9 mths ago were scattered all over the property,many were refused late checkout please check out at lunch
need more bathroom space closer to class rooms

Write-in regarding the keynote speaker

One of the best x 3
a little too much
Yes Yes Yes x2 always Excellent.
Best ever ! I felt it was a warrior talking to other warriors
the best hands down
Let's try for the Governer! we're right across the street
very good
OoohRa Same story as 2yr's ago
Very Good

Write-in regarding the Static Display

need more agency's involved X2 invite outside agencies
wanted to visit display but not enough time since class started up again
since it seems most of us have to leave Sat after class many of us missed the displays. Why not have on Fri so we can see before the Banquet
only two cars? X2 would like to see more ...

Write-in regarding the Vendor Area

need more x 16 Invite some, Solicit others
Quality and Number seems to be getting Poorer lately
not a lot of variety like years prior one of the things we like to see
3056 Clothing was good
Very small, no real gift items for family members
loved the Massage
more officer related vendors needed - T shirts not appealing x 2

Write-in regarding the Location

Want to go to Vegas

CLASS RATING

Top Conference Class - Psychological Survival	42.667% of the class ranked it number 1
Top Search and Rescue Class - Basic Water First Responder	38.095% of the class ranked it number 1
Top Reserve Peace Officers Class - Building Search	25.000% of the class ranked it number 1