

ARPOC 2008  
CONFERENCE EVALUATION

The Thirty First year of ARPOC, every year we feel is a bit better and each has its own special notes of interest. CRPOA with the full support and help of the Sacramento Police Department hosted 506: Reserve Peace Officers, Search & Rescue, Volunteers in Policing and Reserve Coordinators from some 113 California agencies.

**Best Class Award for 2008**

The CHP offered a new class **“Fight, Flight or Comply”** (*how to recognize the signs displayed by others and how to respond to your own stress reactions*) which has won the “Best Class Award for 2008”. The class was taught by CHP Officer John Wilson.

The top FIVE classes were 1. Fight, Flight & Comply 2. Bike Patrol 3. Interview and Integration  
4. Tactical Reporting Writing 5. Digital Evidence

**Conference Evaluation Questions**

#	Question	Responses	Highly Satisfied	Satisfied	Dissatisfied
1.	Rate the Conference Registration process with the CRPOA office, including the Registration Booklet	236	89.4%	10.2 %	.4%
2.	Rate the Hotel’s registration Process	213	85.9%	13.1%	.9%
3.	Did you stay at the Hyatt Regency, Rate the Check-in process	121	86.8%	12.4%	.8%
4.	Did you stay at the Sheraton Grand, Rate the Check-in process	81	80.2%	16.0%	3.7%
5.	Rate ARPOC Registration including College and Conference areas	237	92.4%	7.6%	.0%
6.	Rate your travel on a bus to off-site class locations	33	84.8%	6.1%	9.1%
7.	Rate the ARPOC Vendor area	238	28.6%	35.7%	35.7%
8.	Did you visit the Static Display on Saturday? Rate your Satisfaction with this active	164	51.2%	40.9%	7.9%
9.	Were you satisfied with the 3 Breakfasts, included in your conference package	238	46.2%	44.1%	9.7%
10.	Were you satisfied with the 3 Lunches, included in your conference package	233	62.2%	29.2%	8.5%
11a.	If you attended the Friday night Banquet how was the food and service, included in your conference package	142	46.8%	49.0%	4.2%
11b.	Were you satisfied with the keynote Speaker	161	45.3%	40.4%	14.3%
12.	Were you satisfied in general with the classes offered at ARPOC’08	242	71.1%	26.9%	2.1%

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**Write-in Comments**

**BANQUET**

Do it at lunch Thursday  
dissatisfied more with the presentation and the flow of the food    Speaker for officers but not engaging speaker  
Get someone else to read the awards!  
No Chaplin???  
All Food was horrible  
mediocre quality meat  
best food of the conference

**CLASSES**

would like outlaw motorcycle gangs, Gordon Graham was FANTASTIC !! ALL so Col Grossman  
Gangs started late Poorly prepared except for the Asian  
Gangs need more general content not just Sac.  
Why Things ..... Very worthwhile class  
On-Line Sexual worst I've had, lost, unprepared waste of time    other years instructors much better  
New topic especially with Gordon Graham  
A hands on Off Road Vehicle -what to look for and cite  
Add more perishable skills class like Arrest & Control, CPR, 1st aid etc.  
Great Classes & instructors Difficulty in ranking all were will presented and beneficial  
get West Nichol for active Shooter next time  
Def. tactics needs actual mat time !  
You Might consider Defensive Tactics from SCPD Inst, Prof. Tony Jonovich [www.kodenkan.com](http://www.kodenkan.com)  
Gang    BAD  
need better handouts  
handouts that accompany presentations are beneficial  
we need the classes to be hands on training  
course topics and out lines should have been revised prior to conference Instructor were not prepared  
on-line sexual predators class started 30 minutes early and only 30 minutes of 4 hours was spent on subject  
anything with Lt Grossmann or G. Graham would be great  
the class & Instructors should be a learning experience. I don't want basics. Please step up the training so its not a waste of my time  
Suggest Judo/Submission Wrestling  
John Wilson (Fight Flight or Comply) was outstanding !  
Graham #1  
Bike Class was Excellent !  
on-line sexual Predators is repeating digital evidence class. Way off topic, 1st hour was cell phone recovery ??  
Great Courses !!!  
Gang Class was not prepared nor relative. Excuses was not true, instructor were told wrong day!  
better communication/organization required

**CONFERENCE**

Great Job should you be checking ID before passing out confer ID & information  
Thank You ARPOC Staff  
GREAT Seminar- Thank you all for all your hard work    Gary Hoss San Mateo Co SO  
Glad college regist. is simplified.    Pens this year are the best ever !!

**FOOD BREAKFAST**

the 1st day it closed too early  
Ran out of Pastries and coffee  
Bagels & Cream cheese would be nice some protien not just sugar    X 2  
fruit is fantastic  
would like Hot Choc - maybe one hot breakfast over the three days

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Good Selection - very Satisfied  
maybe some warm breakfast instead of the same stuff every morning  
did not participate

**FOOD LUNCH**

I don't eat on campus  
Satur. Pasta was excellent  
Need Salads at every lunch  
Great lunches  
Very good food coupled w excellent service  
More salads, less dessert, better Quality Vegetables  
only got 2 because of off site return  
thur Lunch Chick. was BAD  
Great salads, Entrees & Deserts X 2

**HOTEL**

Sheraton staff did not explain parking in/out privileges or \$ when charged to room, where work out room was 7 pool \$  
easily identified/ very smooth process

**LOCATION**

Don't go back to Reno !!!

**PRE-REGISTRATION - REGISTRATION**

Excellent  
East used web site it was easy and smooth  
Quick and simple except for the POST ID

**SPEAKER**

Good Man Not a good Speaker  
OK expected more humorous anecdotes  
Need to preview Speaker's better  
Gordon Graham was great, should have been keynote Speaker

**STATIC DISPLAY**

more stuff where were other local agency rep's, Great seeing CHP Mounted Unit  
good Quality but limited variety  
great even with no helicopters !

**TRANSPORATION**

Very late returning missed lunch and was late for last class by 30 minutes  
Bus very late Start & Returnig to hotel could not attend awards Banquet no time to get ready.  
need more vendors keeps getting smaller X 2

**VENDORS**

more vendors of different equipmentand opportunities would be good  
Need more Vendors - Clothing, Gear, Flashlights  
Seem pretty small this Year  
There needs to be a lot of work done in this area. It gets worse every year  
no clothing, Souvenir's or T-shirts  
Not Enough  
get galls.com other police vendors  
have vendors that have products to sell not all did  
intended to purchase item on 9/23 ,vendors were gone: to congested any other time to little space